



Butler County

— WATER & SEWER —

WATER SYSTEM MAINTENANCE NOTICE

Today's Date: _____ Time of Service: _____



First Notice



Second Notice

If this is your **SECOND** notice:



We are continuing maintenance in this area, and you may wish to follow precautions outlined on the back of this notice.



There was an error in the testing or sampling process. You may wish to follow precautions outlined on the back of this notice.

The Butler County Water and Sewer Department is repairing the water system in your area. With all water system repairs, there is the possibility for bacteria to enter the water supply.

The status of this water system notice can be checked at water.bcoho.us or by phoning Customer Care at 513.887.3066, option 2 followed by option 3. Information on maintenance activity can also be found online at water.bcoho.us.

System repairs are usually completed in 24 – 48 hours. During this time, tests will be performed and water samples will be analyzed. You will be notified if additional measures are necessary.

Those with compromising health issues, infants and elderly persons are at a higher risk and may wish to take the measures outlined on the reverse side of this card. Consult your health care provider for further guidance.

See other side for FAQ
Customer Care: 513.887.3066



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FREQUENTLY ASKED QUESTIONS

- Q. Is boiling water required during this period?**
- A.** It is your decision whether or not to take the extra precaution of boiling water you will consume.
- Q. What are the recommended precautionary measures?**
- A.** If you choose to perform precautionary boiling, then boil water used for drinking, cooking, making ice, brushing your teeth and preparing drinks such as juice, coffee and baby formula. It is not recommended to boil water used for bathing, laundry or other external use. Dish water does not need to be boiled if the dishes are dried thoroughly before use.
- Q. What is the recommended duration of time to boil water?**
- A.** Bring water to a full, rolling boil and boil for three minutes.
- Q. Is a water filtration system adequate?**
- A.** Not all home filtration systems remove bacteria. Information is located on the manufacturers certificate for your system.
- Q. Where can food facilities such as restaurants, schools, hospitals and commercial processors obtain additional information?**
- A.** The Butler County Health Department will provide specific information during this advisory. A fact sheet is available at health.bcoho.us

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water.bcoho.us